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Dear New Patient,

We would like to welcome you to our office. Please find information below regarding our practice. We ask that you provide your child's complete medical record including immunizations, growth charts, office notes from all previous primary care physicians, and all specialist reports. Certain insurances require that you update your PCP prior to your first visit so please call and inform them of the change ahead of time. Please also remember to bring your insurance card and co-pay to each visit!

- **Office hours** Monday through Friday 8 a.m. – 5 p.m.
- **All visits** are by appointment only

### **Well Child Care and Vaccine Policy**

Riverside Pediatrics follows the American Academy of Pediatrics (AAP) schedule for well child visits and vaccines and provides evidence-based care per AAP recommendations. We expect our patients to make and attend routine well child visits and adhere to our vaccine policy. The providers at Riverside Pediatrics believe that fully vaccinating your child is one of the most important things we can do to protect your child's health, we understand that the decision to vaccinate may be a difficult one for some parents. If you have concerns, please discuss them with your physician prior to your child's well visit. We will do everything we can to reassure you that vaccinating your child according to the recommended schedule is the best way to protect your child. To best protect all the families we care for, we may ask you to find another provider if you refuse to vaccinate your child despite our recommendations. However, should you have doubts, we may alter the schedule to accommodate parental concerns or reservations. Failure to attend routine well child visits may also result in discharge from our practice.

### **Urgent Care**

We want to help you avoid unnecessary ER visits! If your child is sick, please call us and speak to one of our staff for advice or a same-day urgent care visit.